



JON J. P. FERNANDEZ  
Superintendent of Education

DEPARTMENT OF EDUCATION  
OFFICE OF SUPPLY MANAGEMENT

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CARMEN T. CHARFAUROS  
Supply Management Administrator

**ADDENDUM ACKNOWLEDGEMENT FORM**

**IFB 022-2021**

**E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service  
Products (Re-Issuance)**

**ADDENDUM 1**

March 10, 2021

Please review the attached document (All Notice/Addendums can be reviewed on our website). Please sign **this acknowledgement page and only return this page**, attention to **KATHRINA O. BAYSON** via fax (671) 472-5001 or via email to [kobayson@gdoe.net](mailto:kobayson@gdoe.net).

I, \_\_\_\_\_, an authorized representative of the company named below, acknowledge receipt of **ADDENDUM 1**, for **IFB 022-2021 E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service Products (Re-Issuance)**. Number of pages: **5** (including this coversheet).

\_\_\_\_\_  
Company Name (Print)

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Time and Date



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March 10, 2021

**ADDENDUM 1**

**Prospective Bidders:**

Please refer to our **Invitation for Bid No. 022-2021 E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service Products (Re-Issuance)**, a copy of which was obtained by your company for consideration.

Please see below response to questions submitted by Prospective Bidders:

**GTA**

1. "The GDOE's WLAN Airwave and ClearPass appliances for management, security, authentication and admissions systems are currently operational at the Central Office-GDOE Data Center and are shared by all public schools." Is the vendor being asked to handle the systems management of the WLANS/manage their WiFi network as well? Similar to how we provide Managed Wi-Fi services using Ruckus. Or is this strictly procure their Hardware and Software licenses?  
**GDOE Response: No. The vendor is being asked to provide support care services for the Aruba solution on the IFB.**
2. "...seeking a vendor to provide hardware and software support care coverage products for its wireless broadband components." So the vendor needs to provide support for their hardware (replace, fix, etc....???) or just procure the hardware? Software support care coverage products.....just procure the license?  
**GDOE Response: Vendor should provide the software support care coverage for GDOE's Aruba solution.**
3. Please advise if GDOE is interested in considering managed services.  
**GDOE Response: GDOE is not interested in considering managed services at this time.**
4. Please advise if there will be a separate Invitation for Bid (IFB) for managed WLAN services.  
**GDOE Response: No.**
5. If managed services for WLAN exists, can you advise who the current vendor is that services this service.  
**GDOE Response: There is NO managed services for WLAN.**
6. Please clarify if Aruba is the only product that will be considered for this IFB.  
**GDOE Response: Yes – only ARUBA products**
7. Please advise who the current incumbent is of this service.  
**GDOE Response: NxTech System, LLC**
8. Please advise if we can get the last invoice for service rendered for E-Rate Basic Maintenance internal connections-wireless internal broadband components support card service products and what the awarded price was and in what year the services were awarded.  
**GDOE Response: See attached invoice – Addendum 1 Attachment A.**
9. If a current vendor does not exist, can you advise who was awarded this service previously.  
**GDOE Response: The current vendor is NxTech System, LLC**

10. Please advise if GDOE will make an exception to request for another pre-bid conference.

***GDOE Response: Due to time constraints, GDOE cannot accommodate another pre-bid conference.***

11. When we researched the models on the IFB bid form, we noticed that the models were end of sale, please advise if GDOE would consider upgrading the equipment.

***GDOE Response: GDOE will not be upgrading any hardware equipment. This purchase is for the Aruba solution to provide support care coverage services for the existing equipment listed in the IFB's Attachment A - Wireless Broadband Components Listing for Support Care Coverage.***

12. Please advise that GDOE would like the vendor to purchase the Aruba Access Points indicated on the Bid form.

***GDOE Response: GDOE will not be purchasing any hardware equipment. This purchase is for Hewlett Packard Enterprise (HPE) Foundation Care for Aruba solution to provide support care coverage services for the existing Aruba equipment listed in the IFB's Attachment A - A Wireless Broadband Components Listing for Support Care Coverage.***

13. If equipment will be purchased, please advise who would install services.

***GDOE Response: GDOE will not be purchasing any hardware equipment. This purchase is for Hewlett Packard Enterprise (HPE) Foundation Care to provide support care coverage services for the existing Aruba equipment listed in the IFB's Attachment A - Wireless Broadband Components Listing for Support Care Coverage.***

14. Please advise who is the current vendor who manages the current licenses.

***GDOE Response: NxTech System LLC***

All else remains the same.

Sincerely,

  
CARMEN T. CHARFAUROS  
Supply Management Administrator

**Addendum No. 1**  
**IFB 022-2021 E-Rate Basic Maintenance Internal**  
**Connections – Wireless Internal Broadband**  
**Components Support Care Service Products (Re-**  
**Issuance)**

**ATTACHMENT A**  
**Invoice**



NxTech Systems, LLC  
1050 Bishop Street #274  
Honolulu, HI 96813

# Invoice

Date	Invoice #
10/1/2019	3708

Bill To
Business Office Department of Education Government of Guam 500 Mariner Avenue Barrigada, Guam 96913-1608

Ship To
Department of Education FIN, Student & Admin Info Sys 500 Mariner Avenue Barrigada, GU 96913-1608

P.O. Number	Terms	Rep	Ship	Via	F.O.B.	Project
20192109-00	Net 30	LM	10/7/2019	EMail		

Qty	Item Code	Description	Price Each	Amount
1	Misc	HPE Foundation Care Aruba Renewal ID: CNXT GUAMDEARU Date of Quote: 5/8/2019 Order SKU: 50158862 Service Level: H8A01AC HPE Foundation Care NBD Exchange SVC Coverage Start Date: 7/1/2019 Coverage End Date: 6/30/2020  Out-of-state sale, exempt from sales tax	38,779.36       0.00%	38,779.36T       0.00

**RECEIVED**  
OCT 07 2019  
DOE FINANCIAL  
AFFAIRS

	<b>Total</b>	<b>\$38,779.36</b>
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Terms are as identified above. A late payment fee of 1.5% will be assessed each month on accounts past due.  
No return of merchandise will be accepted without a Return Merchandise Authorization number (RMA #).