



JON J. P. FERNANDEZ
Superintendent of Education

**DEPARTMENT OF EDUCATION
OFFICE OF SUPPLY MANAGEMENT**

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CARMEN T. CHARFAUROS
Supply Management Administrator

ADDENDUM ACKNOWLEDGEMENT FORM

IFB 022-2021

E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service Products (Re-Issuance)
ADDENDUM 1

March 10, 2021

Please review the attached document (All Notice/Addendums can be reviewed on our website). Please sign **this acknowledgement page and only return this page**, attention to **KATHRINA O. BAYSON** via fax (671) 472-5001 or via email to kobayson@gdoe.net.

I, _____, an authorized representative of the company named below, acknowledge receipt of **ADDENDUM 1**, for **IFB 022-2021 E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service Products (Re-Issuance)**. Number of pages: **5** (including this coversheet).

Company Name (Print)

Print Name

Signature

Time and Date



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ADDENDUM 1

Prospective Bidders:

Please refer to our **Invitation for Bid No. 022-2021 E-Rate Basic Maintenance Internal Connections – Wireless Internal Broadband Components Support Care Service Products (Re-Issuance)**, a copy of which was obtained by your company for consideration.

Please see below response to questions submitted by Prospective Bidders:

GTA

1. “The GDOE’s WLAN Airwave and ClearPass appliances for management, security, authentication and admissions systems are currently operational at the Central Office-GDOE Data Center and are shared by all public schools.” Is the vendor being asked to handle the systems management of the WLANS/manage their WiFi network as well? Similar to how we provide Managed Wi-Fi services using Ruckus. Or is this strictly procure their Hardware and Software licenses?

GDOE Response: No. The vendor is being asked to provide support care services for the Aruba solution on the IFB.

2. “...seeking a vendor to provide hardware and software support care coverage products for its wireless broadband components.” So the vendor needs to provide support for their hardware (replace, fix, etc...???) or just procure the hardware? Software support care coverage products....just procure the license?

GDOE Response: Vendor should provide the software support care coverage for GDOE’s Aruba solution.

3. Please advise if GDOE is interested in considering managed services.

GDOE Response: GDOE is not interested in considering managed services at this time.

4. Please advise if there will be a separate Invitation for Bid (IFB) for managed WLAN services.

GDOE Response: No.

5. If managed services for WLAN exists, can you advise who the current vendor is that services this service.

GDOE Response: There is NO managed services for WLAN.

6. Please clarify if Aruba is the only product that will be considered for this IFB.

GDOE Response: Yes – only ARUBA products

7. Please advise who the current incumbent is of this service.

GDOE Response: NxTech System, LLC

8. Please advise if we can get the last invoice for service rendered for E-Rate Basic Maintenance internal connections-wireless internal broadband components support card service products and what the awarded price was and in what year the services were awarded.

GDOE Response: See attached invoice – Addendum 1 Attachment A.

9. If a current vendor does not exist, can you advise who was awarded this service previously.

GDOE Response: The current vendor is NxTech System, LLC

10. Please advise if GDOE will make an exception to request for another pre-bid conference.

GDOE Response: Due to time constraints, GDOE cannot accommodate another pre-bid conference.

11. When we researched the models on the IFB bid form, we noticed that the models were end of sale, please advise if GDOE would consider upgrading the equipment.

GDOE Response: GDOE will not be upgrading any hardware equipment. This purchase is for the Aruba solution to provide support care coverage services for the existing equipment listed in the IFB's Attachment A - Wireless Broadband Components Listing for Support Care Coverage.

12. Please advise that GDOE would like the vendor to purchase the Aruba Access Points indicated on the Bid form.

GDOE Response: GDOE will not be purchasing any hardware equipment. This purchase is for Hewlett Packard Enterprise (HPE) Foundation Care for Aruba solution to provide support care coverage services for the existing Aruba equipment listed in the IFB's Attachment - A Wireless Broadband Components Listing for Support Care Coverage.

13. If equipment will be purchased, please advise who would install services.

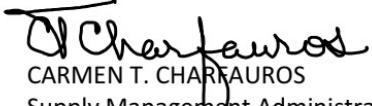
GDOE Response: GDOE will not be purchasing any hardware equipment. This purchase is for Hewlett Packard Enterprise (HPE) Foundation Care to provide support care coverage services for the existing Aruba equipment listed in the IFB's Attachment A - Wireless Broadband Components Listing for Support Care Coverage.

14. Please advise who is the current vendor who manages the current licenses.

GDOE Response: NxTech System LLC

All else remains the same.

Sincerely,


CARMEN T. CHARFAUROS
Supply Management Administrator

Addendum No. 1

**IFB 022-2021 E-Rate Basic Maintenance Internal
Connections – Wireless Internal Broadband
Components Support Care Service Products (Re-
Issuance)**

ATTACHMENT A

Invoice



NxTech Systems, LLC
1050 Bishop Street #274
Honolulu, HI 96813

Invoice

| Date | Invoice # |
|-----------|-----------|
| 10/1/2019 | 3708 |

| Bill To |
|--|
| Business Office Department of Education Government of Guam 500 Mariner Avenue Barrigada, Guam 96913-1608 |

| Ship To |
|--|
| Department of Education FIN, Student & Admin Info Sys 500 Mariner Avenue Barrigada, GU 96913-1608 |

| P.O. Number | Terms | Rep | Ship | Via | F.O.B. | Project |
|-------------|-----------|--|-----------|-------|------------|-------------|
| 20192109-00 | Net 30 | LM | 10/7/2019 | EMail | | |
| Qty | Item Code | Description | | | Price Each | Amount |
| 1 | Misc | <p>HPE Foundation Care</p> <p>Aruba Renewal ID: CNXT GUAMDEARU</p> <p>Date of Quote: 5/8/2019</p> <p>Order SKU: 50158862</p> <p>Service Level: H8A01AC HPE Foundation Care NBD Exchange SVC</p> <p>Coverage Start Date: 7/1/2019</p> <p>Coverage End Date: 6/30/2020</p> <p>Out-of-state sale, exempt from sales tax</p> | | | 38,779.36 | 38,779.36T |
| | | | | | 0.00% | 0.00 |
| | | <p>RECEIVED OCT 07 2019 DOE FINANCIAL AFFAIRS</p> | | | | |
| | | | | | Total | \$38,779.36 |

Terms are as identified above. A late payment fee of 1.5% will be assessed each month on accounts past due.
No return of merchandise will be accepted without a Return Merchandise Authorization number (RMA #).